



Grand Opening of the Prometheus Family Suite

2021 IMPACT REPORT

Reinventing, Expanding & Bouncing Back

Dear Friends,

We had a strong 2021, and it was all **YOU! YOU...** our dedicated volunteers, **YOU...** our generous donors, **YOU...** our wonderful staff. We are overwhelmed by the support we received in a year that was difficult for everyone. When we faced restrictions, you helped us reinvent our programs. When we saw the need for affordable lodging was increasing, you helped us expand our services. When things started to get back to normal, you were ready to help us bounce back. Thank you!

We are very proud to report that last year was a year of expansion for JW House. Thanks to a partnership with Prometheus Apartments and the generosity of other anonymous sponsors, we added overnight capacity for the first time in 14 years with the opening of our first Extended Stay Apartment. And once again, this was possible because of YOU!


Individuals and families provided almost 45% of our donations last year. A small organization such as JW House would not be here without you. To our corporate sponsors, this is a big valley with many options; thank **you** for seeing the value in our work.

When you read the story about the Villalobos Family in this report, we hope you see, as clearly as we do, the impact that you make on families who yearn to be close during a medical crisis.

Thank you for caring so much about JW House families!



Richard B. Ajluni
Executive Director



Stephanie R. Kavanagh
Board President

Expanding through Partnerships

In 2021, JW House and Prometheus Apartments unveiled **Prometheus Family Suite** – A JW House initiative that serves as an extended-stay “home” for families with a loved one in treatment at a Silicon Valley hospital.

Prometheus Apartments donated \$25,000 toward the apartment. At the same time, JW House supporters responded quickly and generously to the call to equip the suite with everything a family might need, from dishes and cookware to warm blankets and pillows. This initiative came in response to the growing need from JW House guests to stay beyond the typical five-night stay at the house and is a true testament to the power of working together in partnership.

Since August 2021, The Prometheus Family Suite, which is now part of JW House’s existing Overnight Stay program, has accommodated caregivers who require long-term housing of anywhere from two weeks to two months.



“We feel so fortunate to have this partnership with Prometheus Apartments and offer a fully-stocked, apartment-style suite for families who need somewhere to stay for weeks or even months. We can now provide the dignity, independence, and compassion they deserve at challenging times.”

Stephanie Kavanagh, Board President of JW House.

JW HOUSE by the Numbers 2021



2,064
Nights of Lodging



711
Overnight
Families Served



673
Day Use Visits

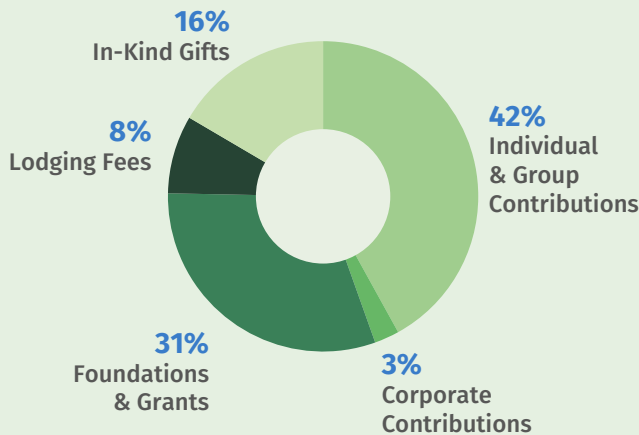


5,169
Meals Served

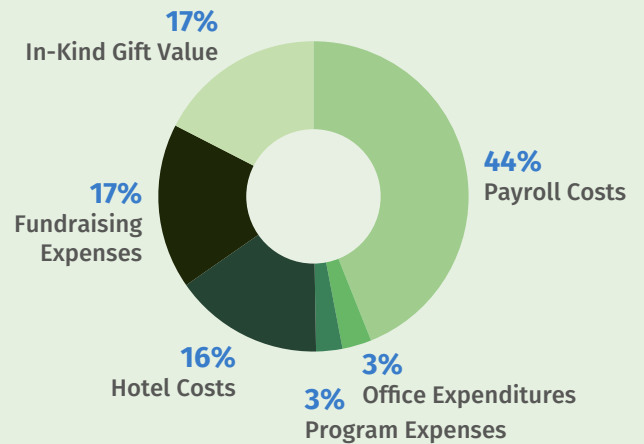


5,571
Volunteer Hours

REVENUE



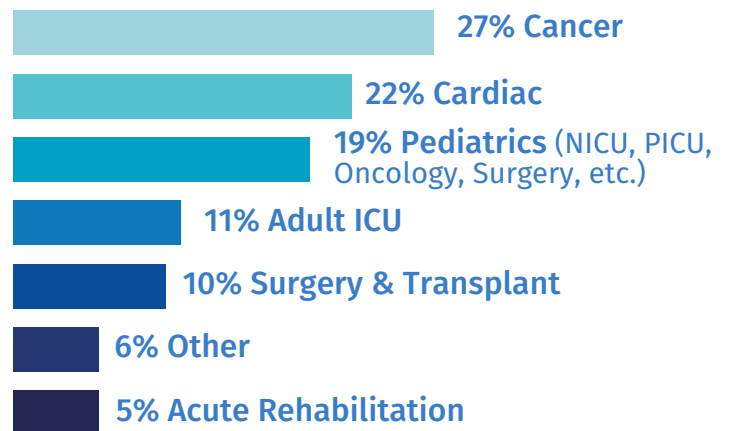
EXPENSES



9 Hospitals Served

- › Children's Recovery Center
- › El Camino Hospital
- › Good Samaritan Hospital
- › Kaiser Permanente Santa Clara
- › Lucile Packard Children's Hospital
- › O'Connor Hospital
- › Regional Medical Center
- › Santa Clara Valley Medical Center
- › Sub-Acute Saratoga Children's Hospital

REASON FOR HOSPITALIZATION



Demand Growth after Re-opening

	OVERNIGHT STAYS PER DAY	MEALS SERVED PER DAY
Before Closing In March 2020	5.2	20.8
After Re-opening In June 2021	11.3	28.3

+117%
Increase

+36%
Increase

Meet The Villalobos Family

Cynthia Villalobos was 23 and preparing for her doctoral program in public health when she suffered from a stroke. At the time, doctors projected that her survival rate was just 1%. But Cynthia fought and won with her sister, Evelyn, and their mother by her side.

While Cynthia received treatment at Santa Clara Valley Medical Center, her family was connected to JW House. They were offered housing, meals, and a friendly welcome every day when they needed support more than ever.

"Doctors, science, and logic would all tell you that there is no way my sister could be here today, doing the things she's doing, but she's quite literally a miracle," Evelyn shares.

Every one of our supporters has been a part of Cynthia's miracle. When you watch this emotional video of the Villalobos Family, you will fully understand your support's impact on each family facing a medical crisis.



WATCH THE VIDEO

Click here

Multiplying our Impact: Emergency Lodging Fund (ELF)

In 2021 we received a generous \$40,000 anonymous donation to our **Emergency Lodging Fund**, which helps provide overnight accommodations to families facing medical crises and extreme financial hardship. This fund allows us to subsidize or waive payment for a short-term stay at a local hotel when all other JW House accommodations are reserved.

"In 2021 alone, ELF helped us provide 120 nights of lodging at local partner hotels for families who would have otherwise been turned away," says Jeanna Totah, Family Services Manager at JW House. ***"That is why ELF is so important to us - it multiplies our impact when the rooms at JW House are at full capacity."***

We are so grateful for this generous donation and hope to continue growing this fund to serve more families in need each year.



DONATE

By mail: 3850 Homestead Road
Santa Clara, CA 95051

Online: [jwhouse.org/donate](https://www.jwhouse.org/donate)

OTHER WAYS TO GIVE

- ✓ Donor Advised Funds
- ✓ Stock & Securities
- ✓ IRA Rollover

Programs Offered in 2021

- ✓ JW House Day Use
- ✓ JW House Overnight Stays
- ✓ Emergency Lodging Assistance

- ✓ Prometheus Family Suite Extended Stay
- ✓ Dinner is Served
- ✓ Dinner Pick-up

Supporters

Circle of Hope Annual Giving Society

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Tony & Jennifer Miranda

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\$100,000

Ronald & Ann Williams
Charitable Foundation

\$30,000

Davidson Family Foundation

\$25,000

Association of Silicon Valley
Brokers
Prometheus Philanthropic Fund

\$15,000

MOCA Foundation

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\$2,500

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VMC Foundation
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\$1,000

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